

Email sent to National Board candidates on Friday, April 24

In our earlier emails, we indicated that Pearson VUE test centers would reopen on May 1. Based on the latest health and safety information and continued government guidance, it will be necessary for Pearson VUE to extend site closures through May 31 in most areas. Where sites are able to open May 1, they will be at reduced capacity due to social distancing requirements. For these reasons, additional cancellations will be communicated to affected candidates on Monday, April 27.

If your appointment is cancelled, you will receive an automated email this Monday, with instruction about how to reschedule. Please wait to reschedule your appointment until you hear back from us on Monday afternoon.

We know these are challenging times and we have heard your concerns about being able to test this year. We are in the process of finalizing a plan to provide additional testing capacity and we will provide specific details about this plan in our next weekly update, which we will share on Monday, April 27. The plan will include instructions for how you can reschedule your appointment soon.

Thank you for your continued patience and understanding as we continue to work through the evolving impact of COVID-19.

Warm Regards,

National Board Customer Support