

## Score Release FAQs for Renewal Candidates

### **Q: When will I receive my renewal decision?**

A: We anticipate renewal results will be released by December 31. When an exact date is identified, our website will be updated. Monitor the [Score Release](#) page for updates.

### **Q: How will I receive my renewal decision?**

A: We will release your renewal decision to you via your personal National Board [account](#).

### **Q: What preparations should I make in advance of the release of my renewal decision?**

A: Please take a moment to:

- Log in to your National Board [account](#) to ensure you recall your username and password. If necessary, you can reset your password on the account log in page. If you have forgotten your username, you will need to contact Customer Support by phone for assistance.
- Verify your preferred contact information (address, telephone number, and email address) and school district information is accurate and up to date.
- Familiarize yourself with the scoring process by reviewing Renewal at a Glance on the [Renewal Candidate Resources](#) page.

### **Q: How are renewal decisions determined?**

A: One or more NBCTs independently and holistically evaluate the three interrelated components and reflection, which constitute the Profile of Professional Growth, as a single entity. Assessors are trained extensively to evaluate this body of information and to minimize the effects of personal biases on the decision they make when viewing the evidence. Based on the entire body of evidence that you as the renewal candidate submit, assessors then make a single decision—to renew or not renew. To learn more about the evaluation process, review the Renewal at a Glance located on the [Renewal Candidate Resources](#) page.

### **Q: I didn't achieve Renewal.**

A: The majority of renewal candidates do successfully renew their National Board Certification. It's important that you understand why you didn't achieve Renewal.

- If you received an NS (non-scorable), do you understand why you received an NS?
- If you received a decision of "Not Renewed", you may review the "*Recommendations for Focus*" section of the [Renewal at a Glance](#) for guidance on understanding your Renewal Report and improving your submission with stronger evidence.

### **Q: What are Recommendations for Focus?**

A: If your certification is not renewed on the initial attempt, you will receive recommendations for focus generated as part of the evaluation process. These recommendations for focus are based on the evaluation rubric and specify key aspects of your submission that could be improved with stronger evidence. To learn more, review the Renewal at a Glance located on the [Renewal Candidate Resources](#) page.

**Commented [GE1]:** I'm not certain how much this applies for 2020-21.