April 1 email to Candidates pursuing National Board certification  
Subject: Follow-up from the National Board

We have heard the concerns many of you have shared about our failure to clearly communicate the answers you need. Your National Board journey should not add to the anxieties of this challenging time, especially as you serve your students.

We are sorry, and we will do better.

Our whole team has been working to ensure you receive fair and flexible options as you move through your National Board journey. It is taking us longer than we would like to provide that information to you, but I want you to know that we are working through different scenarios to provide you with answers.

With the goal of providing you the information you need, we will share new specifics on Monday, April 6. Today, we want to clarify our commitments:

- If you have purchased Component 2, 3, and / or 4, your deadline for ePortfolio submission has been automatically extended to June 12, 2020. You may submit material for scoring if you are able to and choose to. The ePortfolio submission window opened today.
- If you are unable to complete your component(s) for any reason, personal or professional, you will have options to complete them during the next school year. Details will be coming April 6.
- If you are unable to complete the component(s) you registered for in 2019-2020, you will have an additional year. This means 2019-2020 will not count towards the requirement to attempt all components for the first time within three years or towards the five-year window to complete certification.
- We will be extending the Component 1: Content Knowledge testing window, and you will receive further information on April 6.
- If you choose to submit your material next school year, you will incur no additional registration or component fees for components already purchased in the 2019-20 school year.
- We are committed to providing appropriate modifications to submission requirements. Details will be coming soon.
- We are planning a straightforward process for you to notify the National Board if you will submit your material next school year. You will receive instructions on April 6.
- We will support you in communicating with third parties that are supporting your candidacy, such as those organizations providing fee support to you. You will receive additional information in the coming weeks.

The situation is evolving rapidly. We are committed to sharing definitive information and resources -- by email and on our dedicated COVID-19 page. Please rely on official National
Board communications for verified information. We’ve seen some inaccurate statements on social media. We are also offering a webinar on April 2 to discuss these updates.

For more than 30 years, the National Board’s Five Core Propositions and Standards have served as a beacon for teachers. Through the years, we have also been a trusted partner to educators in every state. This crisis is presenting unique challenges for educators, but it does not change the National Board’s approach: we remain by teachers, for teachers and with teachers.

We sincerely apologize that this core sentiment did not come through in our earlier communication.

Warmly,

Peggy Brookins, NBCT and the whole National Board team