Guide to Maintenance of Certification
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Introduction

The Guide to Maintenance of Certification provides information related to National Board’s Maintenance of Certification (MOC), your pathway for keeping your current National Board Certification® active. This information will help you determine your next steps as you plan for and engage in Maintenance of Certification.

Please note that this guide contains information for NBCTs® seeking Maintenance of Certification. If you are interested in pursuing initial National Board Certification, please visit the National Board website.

Maintenance of Certification

National Board’s Maintenance of Certification allows current National Board Certified Teachers (NBCT®) to extend their certificate for five years from their current certificate’s expiration date. Maintaining certification is different from going through the certification process or recertifying. Maintenance of Certification measures how you, as an NBCT who has demonstrated that you are an accomplished teacher, have continued to grow in your professional practice and have positively impacted student learning. Maintenance of Certification has fewer parts and will require less preparation time than initial certification.

Designed to support ongoing professional learning and signal demonstration of performance over time, Maintenance of Certification requires you, as a National Board Certified Teacher® (NBCT®), to document your professional accomplishments every five years in order to keep your Board certification current and valid. This five-year timeline is aligned with the five-year renewal period found in a majority of state licensure systems. Maintenance of Certification is intended to make ongoing certification engaging and professionally meaningful for NBCTs®. In addition, Maintenance of Certification communicates to both the public and policymakers that the profession is continuously ensuring the knowledge and skills of its own practitioners.

Maintenance of Certification consists of a portfolio submission of two components that are evaluated together and scored holistically. The two components draw upon two Professional Growth Experiences (PGEs) related to your original certificate area. PGEs are professional activities that you have undertaken that have evolved to become an important focus of your professional growth that have influence within or beyond the classroom and have had a direct or indirect impact on student learning. To meet the requirements for Maintenance of Certification, you will describe, demonstrate, analyze, and reflect on how your PGEs and teaching practices continue to align with the Five Core Propositions, the Architecture of Accomplished Teaching, and the current National Board Standards for your original area of certification. See the National Board Maintenance of Certification instructions for more information and specific requirements for your submission.

Whether you are teaching in your original area of certification, or the content area, specialty, path, or developmental level you teach has changed, or you have moved into a different role (e.g., administrator, education faculty member, instructional coach) since you certified, you can maintain your National Board Certification in your original content area and developmental level by meeting the National Board Maintenance of Certification requirements. There are no limitations on the number of times you can extend your certificate.
Maintenance of Certification Eligibility Requirements:

- Your National Board certificate is still valid.
- Your state’s teaching license is current and unencumbered (e.g., not suspended or revoked).
- First opportunity to register for Maintenance of Certification: between September two years before your certificate expires and February one year before your certificate expires.
- Second and last opportunity to register for Maintenance of Certification: between September one year before your certificate expires and February of the year in which your certificate expires.

Refer to the Maintenance of Certification calendar on the National Board website for more information.

How to Register

Register online using your existing National Board account in the National Board Candidate Management System (NBCMS).

Take time to read all the information provided in this guide prior to registering. Pay close attention to the important dates and deadlines, and to the information regarding the required fees.

There may be fee support offered by your state or district. Check early with your district administration and your state department of education to determine what is offered and if you qualify. You can also go to www.nbpts.org/in-your-state for more information.

Important Dates and Deadlines
All dates and deadlines are subject to change.

<table>
<thead>
<tr>
<th>2020-21 Important Dates and Deadlines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration Window</td>
</tr>
<tr>
<td>Fee Payment Deadline</td>
</tr>
<tr>
<td>Withdrawal Deadline</td>
</tr>
<tr>
<td>ePortfolio Submission Window</td>
</tr>
<tr>
<td>Decisions Released</td>
</tr>
</tbody>
</table>
Fees

This table lists the fees applicable to Maintenance of Certification. Upon payment of the fee, you will be sent an email confirmation with receipt of payment. You are responsible for confirming you have receipt of payment by National Board for all payments you made. Once your registration has been submitted, you can monitor the status of your fees and payments via your National Board account. Payments can be made by credit card or electronic check.

<table>
<thead>
<tr>
<th>Type of Fee</th>
<th>Details</th>
<th>Amount</th>
<th>Deadline for Receipt</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration Fee</td>
<td>Assessed to your account at the beginning of each assessment cycle. You will not be able to proceed without payment of this nonrefundable and nontransferable fee.</td>
<td>$75</td>
<td>March 31, 2021</td>
</tr>
<tr>
<td>Maintenance of Certification Fee</td>
<td>Required for each attempt of Maintenance of Certification.</td>
<td>$495</td>
<td>March 31, 2021</td>
</tr>
<tr>
<td>Returned Check Fee</td>
<td>This fee may be assessed if your personal check is returned for non-sufficient funds.</td>
<td>$35</td>
<td>30 days after notification</td>
</tr>
</tbody>
</table>

Coordinating Third-Party Payments

If your Maintenance of Certification candidacy is being subsidized by a third-party payer (TPP), you are responsible for contacting the payer to arrange for fee payments. Some third-party payers have specific requirements for candidate funding, including requirements for completion. Be sure you understand all the criteria and work closely with the payer to ensure that you meet all funding requirements.

Withdrawals

If you choose to withdraw from Maintenance of Certification, you are responsible for notifying the National Board prior to the withdrawal deadline. To withdraw your registration, log in to your National Board account, click Service Request from the left-hand menu, and then click Withdraw.

Refunds

Maintenance of Certification candidates who withdraw prior to the withdrawal deadline will be eligible for a refund of assessment fees paid, minus the $75 registration fee. Refund processing time is 4–6 weeks.

Note: Funding received from third-party payers will be refunded to the third-party payer’s National Board account. Third-party payers who wish to have refunds returned directly to their organization must request the refund in writing, using the Third-Party Payer web form.

You are NOT eligible for a refund if the withdrawal deadline has passed. Additionally, the Maintenance of Certification fee is not transferrable and cannot be applied to another cycle.
Incentives and Fee Support

Various states and local school districts have recognized the value of National Board Certification by offering salary increases, bonuses, and/or other incentives to educators who become NBCTs®. There may also be some state, and/or local funds available to support Maintenance of Certification fees.

Before you register, contact your state or local program administrator for information about fees and incentives available in your state, as well as for any special funding application requirements that may apply. Many states set application deadlines that differ from those set by the National Board, but the state application deadlines must be met for a candidate to be eligible for state fee support. Visit your state page on the National Board website to learn more about how states and school districts support certification.

What Is Next

Read the Maintenance of Certification Instructions Carefully

Follow the complete National Board Maintenance of Certification instructions to ensure your submission meets all requirements and can be scored. Assessors evaluate your Maintenance of Certification submission according to the criteria listed in the "Evaluation Rubric for MOC Submission" provided in the instructions. Overall, your Maintenance of Certification submission must demonstrate that your professional growth continues to align with the Five Core Propositions, the current National Board Standards for your area of certification, and the Architecture of Accomplished Teaching.

Communicate by Email

Email will be our primary means of communication throughout your candidacy. Ensure you receive important updates and information by keeping your preferred email address updated in your account and adding NBPTS.org and Pearson.com to your safe senders list so our emails do not end up in your spam filter.

Submit your Maintenance of Certification Portfolio Electronically

You will submit your completed Maintenance of Certification portfolio for scoring using our online submission system. Visit our website’s ePortfolio Submission page for more information on the electronic submission process.

Scoring Results and Feedback

Official Maintenance of Certification score results are released only to candidates via their National Board account. Candidates will be notified of their Maintenance of Certification decision in November each year.

For Maintenance of Certification, rigorously trained assessors independently and holistically read and evaluate the two components that you submit. Based on the entire body of evidence that you submit, the assessors make a single decision—either that you demonstrated you are maintaining certification or that you did not demonstrate that you are maintaining certification. You will receive their decision—rather than a score—that you are either maintaining or not maintaining certification in the fall.

All decisions of not maintaining certification are reviewed by a scoring leader to ensure fairness and accuracy. If you receive a decision that you are not maintaining certification, you will also receive feedback, indicating one or more aspects of your submission that need strengthening.
The reliability of the Maintenance of Certification decisions assigned to the performance of candidates is contingent upon maintaining the standardized scoring protocols that National Board has developed and refined since the certification program was first offered. For this reason, all scoring events occur under the direction of experienced trainers and content specialists who are tasked with ensuring that the integrity of the process is maintained. Before candidates submit their material for scoring, assessors who have served at a scoring site for National Board, especially NBCTs, may be willing to provide supportive, constructive feedback to candidates regarding their performance. It would be inappropriate, however, for any person who has served as a member of the National Board scoring staff to make a judgment about the score that a performance should be given if reviewed outside of a formal scoring session. Candidates are cautioned against relying too heavily on the opinions of support providers, professional associates, or others who may have served as a member of the scoring staff for National Board. National Board assessors sign a statement agreeing that they will not give their opinions about the potential score that might be assigned to a performance when reviewing candidate performances outside of the scoring session.

Contact Us

By Phone: 1-800-22TEACH (83224) Monday–Friday, 8:00 a.m.–6:00 p.m., CST
Online: Submit your question using the National Board web form.

Be sure to include your candidate ID number in all correspondence with the National Board and visit our Maintenance of Certification Candidate Center for resources such as Standards, instructions, and FAQs, which may help resolve any of your questions.

National Board Policies

The National Board makes every effort to ensure that the National Board Certification and Maintenance of Certification processes are fair for all applicants. The National Board is committed to examining and refining its policies continuously in ways that benefit all candidates and enhance its delivery of efficient and high-quality services. The following policies (in italics, below) have been adopted by the Board of Directors and are applicable to National Board Certification and Maintenance of Certification.

NOTE: The National Board’s policies and procedures relating to assessment and certification, as set forth in this guide and in the sources referenced in this guide, are subject to change at the sole discretion of The National Board for Professional Teaching Standards, as it deems necessary for the betterment of the program.

Candidates with Disabilities

It is the policy of the National Board for Professional Teaching Standards to comply with the Americans with Disabilities Act of 1990 (ADA) regulations governing both facilities and administration. The National Board program is committed to serving candidates with disabilities by providing services and reasonable accommodations that are appropriate given the purpose of the assessments. If you have a disability that necessitates an accommodation under the ADA, your request must be made using the Request for Testing Accommodations Form and Instructions.

You are urged to submit your request form as early as possible to allow 6–8 weeks for review. All requests for accommodations must be approved in accordance with National Board policies and procedures.
Confidentiality Guidelines

I. The National Board for Professional Teaching Standards will take precautions so that all information about a candidate’s candidacy and performance is strictly confidential. The names, school districts, certificate areas, and certification expiration dates of National Board Certified Teachers will be published and NBCT mailing addresses will be shared with public officials representing NBCTs’ jurisdictions. Candidate scores will not be published or released by the National Board without prior written consent. The National Board will release certification decision information only to the candidate seeking National Board Certification unless the National Board receives written authorization from the candidate.

II. Any candidate who accepts full or partial payment of the assessment fee by a third-party agency is deemed to have given permission to the National Board for release of the certification decision to that third-party agency.

III. During the registration process, the National Board will collect information necessary to communicate with candidates, to verify that candidates have met eligibility requirements, and to conduct research projects.

IV. On the registration, the National Board offers potential candidates the option of having limited candidate information released to third-party agencies that may provide incentives, supports, and rewards for teachers/school counselors seeking National Board Certification. Such agencies may include national, state, and local professional and disciplinary associations whether or not the candidate is a member of such associations, state education agencies, county education agencies, local school districts, and community foundations. Candidates who do not wish to have their names released for this purpose can indicate this preference on the registration form; however, doing so may result in missed opportunities for candidacy funding support. Candidates who accept full or partial funding from a third-party agency are deemed to have authorized permission for release of information to that third-party agency, regardless of the preference indicated on their registration.

V. Upon full or partial payment of a candidate’s assessment fee by a third-party agency, the National Board will provide the candidate’s completion and certification status to the third-party agency. Neither total scores nor individual exercise scores will be released to third parties.

VI. The National Board will establish procedures requiring that all employees, contractors, assessors, or administrators who have access to information about the identity or performance of candidates understand the strictly confidential nature of this information.

VII. National Board will take precautions to assure that written and electronic confidential information is reasonably protected.

VIII. The National Board will assure that when research data are shared, any information about the identity or performance of individual candidates will be concealed.
Policy on Denial or Revocation of Certification Based on Misconduct

Revised November 2017

The National Board for Professional Teaching Standards (NBPTS) reserves the right to deny certification to a candidate or to revoke NBPTS certification of a teacher for certain forms of misconduct. This policy sets forth the type of misconduct that can result in a denial or revocation of certification, and describes applicable procedures.

The purpose of this policy is to maintain the integrity of National Board Certification and to prevent any candidate from gaining an unfair advantage over others. It applies to all candidates for National Board Certification and to all teachers who hold a certificate from NBPTS as a National Board Certified Teacher.

I. Misconduct Warranting Denial or Revocation of Certification

Certification may be denied or revoked for any candidate or certificate-holder who, in the sole judgment of NBPTS:

A. Has knowingly misrepresented or falsified material information in connection with a registration, credentials, assessment documentation, or other information submitted to NBPTS or any of its agents; or

B. Has knowingly misrepresented or falsified material information regarding his or her National Board Certification; or

C. Has knowingly engaged in inappropriate conduct in connection with the certification process or renewal of the certification process, including but not limited to:
   1. Violation of confidentiality obligations imposed under applicable NBPTS policies, including sharing, publishing, electronically distributing, or otherwise disclosing or reproducing secure assessment materials or information;
   2. Obtaining improper access to secure assessment materials or information prior to the administration of an assessment;
   3. Violation of NBPTS policies that describe or limit permissible collaboration with others;
   4. Noncompliance with other assessment policies, procedures, or instructions;
   5. Any other form of misconduct that might compromise the integrity of the certification process; or

D. Has been convicted of a felony, has had a teaching license denied, suspended or revoked, or, in the case of an unlicensed teacher, has been fired or suspended, where the conduct leading to such an outcome has involved:
   1. Child abuse;
   2. Job-related crimes;
   3. Violent crimes against persons; or
   4. Other conduct of similar severity that NBPTS determines is inconsistent with the standards required of a National Board Certified Teacher.
Any denial or revocation of certification under this policy shall be subject to the following procedures.

II. Initial Investigation

A. A three-person Initial Review Panel (IRP) will investigate instances of possible misconduct that fall within the scope of this policy. Based upon information gathered in that investigation, the IRP will decide whether certification should be denied or revoked based on the criteria in the preceding section. The decision must be supported by at least two of the three panel members, all of whom shall be current full-time employees of NBPTS.

B. If the IRP concludes that misconduct has occurred, it may impose appropriate sanctions, including but not limited to:

1. Denial of certification and withholding of score report, with leave to retake one or more assessment exercises;

2. Denial of certification and withholding of score report, with exclusion from future participation in the assessment program (permanent or for a specified period of time); or

3. Revocation of certification.

C. A member of the IRP shall not participate in any decision where either the member or the President of the NBPTS determines that a disinterested third party could reasonably question whether the member is able to act fairly and impartially. If a member of the IRP cannot participate in a given initial review for any reason, a replacement member will be selected who is also be qualified to serve on the IRP.

D. The IRP will notify in writing any candidate or teacher who is being investigated for possible misconduct. The notice will provide a general description of the conduct that is the subject of the investigation and will ask the candidate or teacher to provide a written response. Candidates will be given at least fifteen (15) calendar days to provide their responses.

E. The IRP may request additional information from a candidate or teacher who is being investigated for possible misconduct. Candidates and teachers shall cooperate in good faith and on a timely basis with any such request. The IRP may also ask NBPTS staff to provide information that the IRP believes may be relevant to its investigation.

F. All decisions by the IRP will be based upon the written record. The IRP will provide a written decision to the candidate or teacher that includes a general description of the IRP’s findings and the information that the IRP relied upon in making those findings. The decision will also state what sanctions, if any, the IRP has imposed in light of its findings.

G. If a candidate or teacher does not request further review of an IRP decision pursuant to the appeal process provided below, the findings and decision of the IRP will constitute the final decision of the NBPTS.

III. Appellate Review

A. A candidate or teacher may appeal a decision by the IRP by submitting a written request for further review and payment of the required fee. The appeal should be submitted to NBPTS and clearly marked “ATTENTION: CERTIFICATION APPEALS."

B. All appeals must be submitted within twenty (20) calendar days of the candidate’s or teacher’s receipt of the IRP’s written decision. If an appeal is not timely, it will not be
considered and the decision of the IRP will be final.

C. In order to have a decision by the IRP overturned, a candidate must provide substantial evidence that the IRP made a clear error in its fact findings. Candidates should be as specific as possible in describing any such alleged error and should provide whatever supporting documentation they would like to submit.

D. Appeals will be decided by an Appellate Review Panel (ARP). The ARP shall consist of three persons, each of whom shall be appointed by the Certification Council of NBPTS to serve three (3)-year terms and shall not serve more than two (2) consecutive three (3)-year terms. All ARP members shall be “teaching professionals” defined as persons who spend half or more of their work time in direct contact with PreK - 12 children in a teaching capacity, or in serving as mentors or coaches to teachers and their students in an instructional setting. The majority of the ARP members shall be National Board Certified Teachers. No panel member may serve more than two consecutive three-year terms. A member of the ARP may resign at any time by notifying the Certification Council of NBPTS in writing. Such resignation shall take effect at the time specified by the resigning member, or, if no time is specified, on receipt by the Certification Council of the notice of resignation.

E. Action by the ARP shall be by majority vote, with at least two supporting votes required for any decision. The ARP may meet in person, by telephone, or by videoconferencing.

F. A member of the ARP shall not participate in any decision where either the member or the Certification Council of NBPTS determines that a disinterested third party could reasonably question whether the member is able to act fairly and impartially. If one or more members of the ARP cannot participate in a given appeal, the Certification Council shall appoint one or more persons on an interim basis if necessary for the appeal to be decided, provided that any replacement member must also be qualified to serve on the ARP.

G. The ARP may request additional information from a candidate or teacher who is appealing a decision by the IRP. Candidates and teachers shall cooperate in good faith and on a timely basis with any such request. The ARP may also ask NBPTS staff to provide information that the ARP believes may be relevant to an appeal.

H. In almost all instances, the ARP will decide the appeal on the basis of the written record. The ARP may, in its sole discretion, schedule an oral hearing if it believes that a hearing is warranted, to be held at a time and place to be determined by the ARP.

I. Absent unusual circumstances, the ARP will decide all appeals within ninety (90) calendar days after it receives a candidate’s appeal letter. Requests by the ARP for additional information might result in a longer decision period.

J. After reviewing a candidate’s appeal letter, supporting documentation, and any other information that the ARP deems relevant to the appeal, and conducting any hearing that the ARP believes to be warranted, the ARP shall provide the candidate with written notice of the ARP’s decision. If the ARP overturns the decision of the IRP in any respect, the written notice shall so state and shall inform the candidate of the ARP’s findings and the relief that will be provided.
K. If the ARP overturns the IRP in any respect, it may provide the following relief:

1. Withdrawal of the denial or revocation of certification; or
2. Removal of any limitations on the individual’s right to retake one or more assessments or to participate prospectively in NBPTS certification programs; or
3. Such other relief as the ARP deems to be warranted.

L. If the ARP affirms the decision of the IRP, the written notice shall so state and shall briefly describe the information considered by the ARP and the reasons for its findings.

M. The decision of the ARP shall constitute the final decision of NBPTS and shall not be subject to any further internal appeal or judicial challenge by the candidate.

N. Upon the conclusion of any appeal, or the expiration of the appeal period, the name of any teacher found to have engaged in misconduct will be removed from all NBPTS official listings of National Board Certified Teachers.

IV. Filing Fee

A. NBPTS shall establish a filing fee that must be paid by candidates or teachers who appeal a decision by the IRP. The amount of the filing fee will be published on the NBPTS website or otherwise made available to candidates. NBPTS may revise the amount of that fee from time to time.

B. If the ARP concludes that a candidate has substantially prevailed in appealing a decision by the IRP, the filing fee paid by the candidate or teacher will be reimbursed.

V. Notice to Legitimately Interested Third Parties

A. In the interest of protecting the integrity of the teaching profession and National Board Certification, NBPTS reserves the right, at its sole discretion, to provide legitimately interested third parties with the following information regarding teachers whose certification has been revoked by NBPTS:

1. Teacher name, last-known address and last-known school
2. Action taken by NBPTS, and date of that action

VI. Reports to NBPTS Board

The NBPTS Board of Directors shall be informed of all instances in which a certification is denied or revoked under this policy.

Ethics

The National Board does not tolerate cheating or confidentiality breaches of any type. Help protect the integrity of National Board Certification and Maintenance of Certification. Immediately report breaches of security, misconduct, and/or unethical practice by calling National Board at 1-800-22TEACH (83224).
Language Accommodations

We recognize that languages other than English are frequently used in the classroom; therefore, for the following circumstances, the accommodations described are allowed.

- **Materials and Video Evidence with Brief Expressions or Phrases in a Language Other than English.** Materials and video evidence may include brief expressions or phrases in a language other than English. The inclusion of such expressions or phrases must be limited because assessors do not have fluency in languages other than English. If expressions or phrases in a language other than English that are important for an assessor to understand are included, you must include brief explanations of these expressions or phrases in the Written Commentary for each component. See the complete National Board Maintenance of Certification instructions for more information.

- **Materials and Video Evidence in a Language Other than English.** If you are submitting samples of products or video evidence in a language other than English, you must provide a written English translation for the materials or video evidence. The translation must include any necessary student identifiers (but do not include students’ last names). If you do not include a translation or explanation, language other than English will not be considered in the scoring of your submission (except brief non-English terms or phrases commonly used by English speakers). Your submission will be scored based on the portions in English and the translations/explanations you provide. Your Written Commentaries must be written entirely in English in order to be evaluated. See the complete National Board Maintenance of Certification instructions for more information.

Exceptions

- **English Language Arts.** Candidates seeking Maintenance of Certification in this area must submit all evidence including student work samples and video evidence in English.

- **World Languages.** For submissions in World Languages, translations are only required for documentation that is written in a language other than English or the target language. Your Written Commentaries must be in English.
National Board Candidate Management System

The National Board Candidate Management System is where you will access your National Board account and register for Maintenance of Certification. You can log into your account at any time to review your status, view payment history, and manage your personal contact information.

Update your Personal Contact, Employment, and Education Information

To update your personal mailing address and contact information as well as employment information, click the Settings icon located in the upper left hand corner of your account Home page, then click Update Profile. Note: To change the name which appears in your National Board account, send a detailed request using the National Board web form. (Please do not include a copy of your ID.) Allow up to 10 business days for processing.
Register for Maintenance of Certification

Log in to your account at www.nbpts.org/log-in/ and click the Purchase Maintenance of Certification (MOC) button located on the left-hand navigation menu on the Home page of your account.

The registration process consists of six steps, ending with submission of payment and confirmation.

**Step 1: Purchase Maintenance of Certification (MOC)**
Step 1 of the registration process displays your certificate area and certificate expiration date. It also provides a link to pay the $75 registration fee. This fee must be paid in order to complete the registration process. After submitting payment of the $75 registration fee, you will be provided with the Purchase option.

**Step 2: Agreement**
The Agreement tab requires you to select ‘yes’ or ‘no’ to the following policies:

- I hereby confirm that I have carefully read the Guide to Maintenance of Certification (the “Guide”). I agree to comply with and be bound by all policies and procedures set forth in the Guide, and in the sources referenced in the Guide, including but not limited to those relating to confidentiality, deadlines and withdrawal.
- I certify that the information provided is true and correct to the best of my knowledge and belief.
- I understand and agree to the terms of the Certification Denial or Revocation Policy, as noted in Guide to Maintenance of Certification, that describe areas of misconduct and consequences of unethical practices.
- I agree that in the event I maintain my National Board Certification, the National Board will publish my name in the NBCT Directory, along with my state, city, school district, year certified, and certification expiration date.
- I understand that the $75 registration fee is nonrefundable and nontransferable, regardless of circumstance.

The Agreement tab also allows you to elect to have your name released to third-party agencies that may provide incentives, support and rewards for teachers seeking Maintenance of Certification. This election is necessary if you wish to request funding from a third party. Note: You MUST select ‘yes’ to all policies in order to continue with the registration process.

**Step 3: Order Review**
This step allows you to review and edit the information you’ve entered. All required fields must be completed in order to proceed to the next step. Note: You must click Submit Order for your registration to be submitted and for payments – including any potential third-party payments – to be applied.
**Step 4: Submit Confirmation**
This step provides confirmation your order and provides a link for submitting payment. Note: If you are expecting payment from a third-party payer, or plan to pay at a later date, no action is required; however, you must be prepared to submit payment in full by the published deadline.

**Step 5: Payment**
You may pay the $495 Maintenance of Certification fee by credit or debit card or by electronic check and may pay in installments through the payment deadline. Note: Even if you are expecting payment from a third-party you must be prepared to submit payment in full by the published deadline.

**Step 6: Confirmation**
Upon payment of the Maintenance of Certification fee, you will be sent an email confirmation with receipt of payment.

**Service Requests**
If you need to change your agreements or withdraw your registration, you may do so by clicking Service Requests from the left-hand navigation menu and then selecting the appropriate option. Refer to the Withdrawals section of this document for important policy information prior to withdrawing.

**View Financial History and Submit Payment**
You can view your recent charges, payment history, and print a receipt for payments by clicking Financial Statement from the left-hand menu.